



## **WILD ANIMALS IN DISTRESS** FROM DISCOVERY TO RELEASE

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First steps to help wildlife in distress

# Fleegestatioun fir wëll Déieren

n&ë - Centre de soins pour la faune sauvage a.s.b.l.



The wildlife rescue center in Dudelange was founded in **1988** by Jean François under the name „**Fleegestatioun fir wëll Déieren**“, with the aim of caring for injured wild animals. Our activities are based on **the principles of nature conservation and animal welfare**.

We are the only reception and rescue center for wild animals in the Grand Duchy of Luxembourg and we are approved by the Ministry for the Environment, Climate and Biodiversity as well as the Ministry for Agriculture, Food and Viticulture.

**Since 2001**, the rescue center has been at its current location **in Dudelange** (near Parc Le'h). For the first few years, the service was provided solely by volunteers, all brought together to help wild animals in distress.

Since its creation, the wildlife rescue center has grown steadily, from 83 animals in 1988 to 3.500-3.800 in recent years.

We handle wild animals, seized animals and exotic species.





### Wildlife rehabilitation

Our main activity is to provide professional care for sick, injured and orphaned wild animals so that, once rehabilitated, they can be released back into their natural habitat.

### Public awareness and education

Every year, several thousand people come into contact with our rescue center, either to bring back an injured animal

or to obtain information about wild animals. We are keen to pass on our knowledge of wildlife and its protection.

**You can drop off wild animals in distress 365 days a year, 24 hours a day, at the Dudelange wildlife rescue center or at one of our drop-off stations.**

OUR WEBSITE:  
[www.centredesoins.lu](http://www.centredesoins.lu)



### OPENING HOURS:

#### April to September

(High season):  
from 8am to 8pm

#### October to March

(Low season):  
from 8am to 5pm

49 rue de la forêt  
L- 3471 Dudelange

Tel.: +352 26 51 39 90  
E-mail: [centredesoins@ne-cds.lu](mailto:centredesoins@ne-cds.lu)

# 10 GOLDEN RULES

What should I do if I find a wild animal?

1 Stay calm.

2 Don't put yourself in unnecessary danger by underestimating the risk of injury from wild animals or road traffic.

3 Keep a safe distance and first observe the animal from a distance, then contact the rescue center.

4 Only touch the animal if it is really in distress and needs help.

5 Transport the animal in a suitable crate.

6 Reduce the animal's stress (calm, dark environment, do not show it off).

7 The reception facilities for wild animals are the 4 „Wäldleiren Drop-off“ and the wildlife rescue center.

8 Don't take the animal home to look after it yourself.

9 Do not feed it or give it water.

10 Never give the animal any medication.



# THE MAIN CONTACTS

Everything at a glance

## Centre de soins pour la faune sauvage

Wildlife rescue center  
49, rue de la Forêt L-3471 Dudelange

**(+352) 26 51 39 90**

## ANF

Nature and Forestry Administration

**(+352) 24 75 6 - 600**

## Police

**113**

## Fire & Rescue

**112**

## Drop-off stations

Drop-off point for wild animals in distress, open 24/7. The animals are picked up by our „Wëlldéierentaxi“ volunteers and taken to the wildlife rescue center in Dudelange.

### DUDELANGE

49, rue de la Forêt, L-3471 Dudelange

### JUNGLINSTER

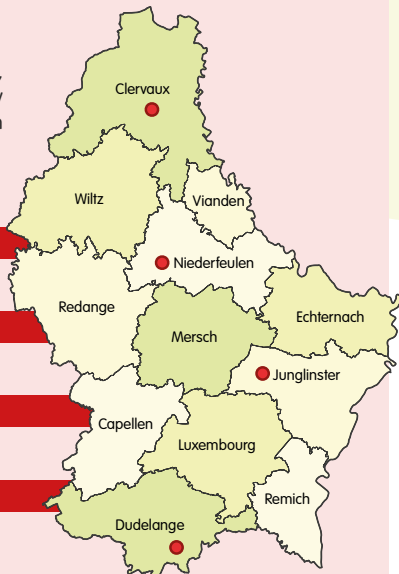
1, rue Emile Nilles, L-6131 Junglinster

### NIEDERFEULEN

25, rue de la Wark, L-9175 Feulen

### CLERVAUX

20, route d'Eselsborn, L-9706 Clervaux



# ROAD ACCIDENT INVOLVING A WILD ANIMAL

What can I do?

## IN GENERAL :

- Drive carefully and at reduced speed along forest edges.
- Particular attention should be paid during the time change and in spring when the birds are breeding and giving birth.
- Accidents with wild animals can happen at any time of the day or night, but particularly at dusk, at night and in fog.
- Keep an eye on both sides of the road, as wild animals may appear suddenly.



- Watch out for stragglers. Wild animals rarely arrive alone.
- If an animal appears, brake hard and avoid evasive manoeuvres.
- Keep calm.
- Personal safety first and foremost (safety waistcoat, use hazard lights, do not approach the animal).
- Secure the accident site with a warning triangle. Call 113 if necessary.
- Call 112 in the event of personal injury.
- If the animal is injured, call the forest ranger.





**PERSONAL SAFETY**  
Secure the accident site



**CONDITION OF THE ANIMAL?**



**THE ANIMAL IS DEAD**  
Move the animal to the side of the road without endangering yourself.



**THE ANIMAL IS INJURED  
OR THE INJURED ANIMAL HAS  
ESCAPED**



**REPORT THE ACCIDENT ( 113 )  
AND CALL THE FOREST RANGER  
(ANF)**

# BIRD FOUND

What can I do?

## IN GENERAL :

- Protect yourself from the beak and claws with a towel or similar object.
- Do not give water or food; different species eat different foods.
- Transport the bird in a closed, dark crate with ventilation holes.
- Always transport the chick in a box containing a hot water bottle. Beware of burns.
- Do not attempt to breed or care for animals at home.







Dark cardboard transport box with ventilation holes.

Leave the bird where it is, as this is a normal stage in the life of a young bird. It will be taking flight very soon, with its parents watching from a distance.

**If you are not sure, call the rescue center: (+352) 26 51 39 90**

## IS THE BIRD INJURED?

(Does not move, bleeds, weak, brought by dog/cat, lets wing hang down)

NO

Is the bird's plumage fully formed?

NO

It's a **chick** and it needs to get back to the nest. Is the nest accessible? Or is it possible to build an artificial nest?

NO

**Take him to the rescue center**

YES

YES

It is a **young** bird. Is the bird in immediate danger (from traffic, domestic animals, etc.)?

NO

YES

Put the bird back in the nest and make sure it is warm to the touch. Monitor from a distance.

YES

Place the bird in a protected spot nearby (hedge, branch, wall, etc.). The parents will continue to feed the bird until it fledges.



Plumeless chick

# MAMMAL FOUND

What can I do?

## IN GENERAL :

- Only touch a young animal if you are 100% sure it needs help.
- Protect yourself from bites, scratches and pathogens by wearing thick gloves or something similar.
- Always transport wild animals in an appropriate crate.
- Don't take the wild animal home to look after it yourself.
- Do not feed the wild animal (nor give milk to young animals).

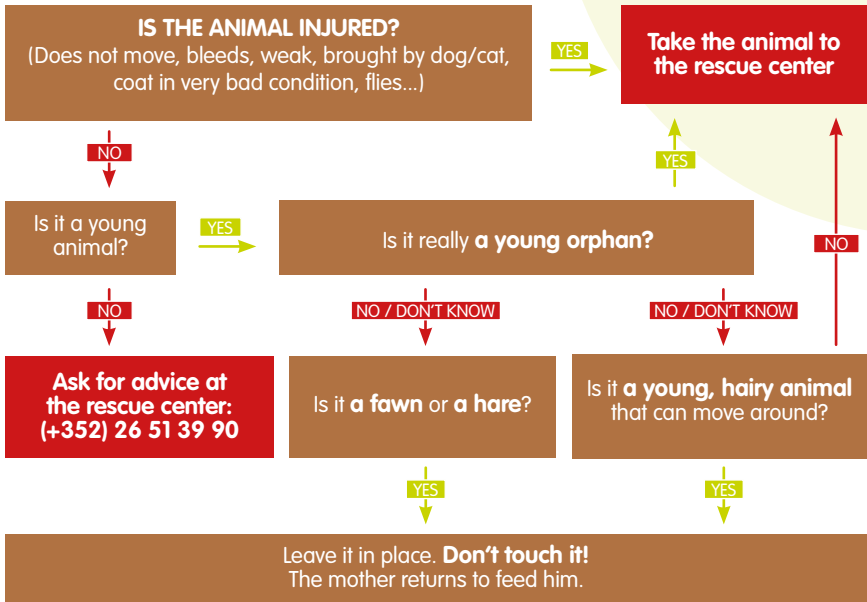


In general, mothers leave their young largely unattended and return only briefly to feed them. So don't automatically assume that the babies you find are orphans simply because there is no sign of their parents.

**Don't touch the baby until you're sure it's an orphan!**

**An orphaned baby in need of help :**

- A baby who doesn't move at all.
- A cold baby.
- A baby lying next to its dead mother.
- An injured baby.
- Observe the baby from a distance, seeing him again after 2 to 3 hours to find out whether or not the parents have come to collect him.



# REPTILE OR AMPHIBIAN FOUND

What can I do?

## IN GENERAL :

- Leave animals that are not visibly injured or in immediate danger.
- Protect yourself from bites, scratches and pathogens by wearing gloves or something similar.
- If the animal is injured, transport it in a dark transport box with a damp cloth and ventilation holes.
- Don't give them anything to eat or drink.
- Our native reptiles and amphibians have no poison that is lethal to humans.



# EXOTIC ANIMAL

What can I do?

## IN GENERAL :

- More and more exotic animals are being kept by private individuals.
- They have no chance of survival in the wild.
- Try to secure the animal.
- Protect yourself from bites, scratches and pathogens by wearing thick gloves or something similar.
- Do not touch snakes if you cannot exclude that they are not a non-venomous native species.



## TAKE RESPONSIBILITY FOR YOUR PET.

Before you buy an animal, find out about its needs and life expectancy, the legal framework, and think carefully about whether you are willing and able to take on this responsibility.

# HOW CAN YOU SUPPORT US?

Support as a volunteer



Our wildlife rescue center is a not-for-profit organisation. We rely on donations and community support to ensure the sustainability of the rescue center/our work.

Would you like to join our team of volunteers and devote your time to the animal cause?

**We constantly need help with animal care, the „Wëlldéierentaxi“ and/or our educational activities.**

## PREREQUISITES

- At least 18 years of age.
- Be vaccinated against tetanus.
- Have the time and desire to learn.
- Ability to work as part of a team, be motivated and reliable.
- Be able to work independently.
- Not be afraid of wild animals or getting your hands dirty.
- Be aware that wild animals must remain independent of man before they can be released back into their natural habitat.
- Be prepared to be confronted with the suffering, illness and sometimes death of an animal.
- No prior knowledge is necessary.



## WHERE CAN I SIGN UP?

Send your **contact details and interests** to [benevoles@ne-cds.lu](mailto:benevoles@ne-cds.lu).

We will then send you further information.



# HOW CAN YOU SUPPORT US?

Membership and donations



To be able to continue our work and help animals in distress, we need donations.

## Would you also like to support us? Become a member now!

As a member of natur&ëmwelt - centre de soins pour la faune sauvage, you benefit from :

- 5% discount in our shop.
- Our digital newsletter from the rescue center.

## DIFFERENT TYPES OF MEMBERS :

- Student (under 26)
- Member
- Family member
- Protective member

## Would you like to support us and make a donation?

Donations can be paid into the **CCRALULL account LU13 0099 7800 0090 0894** or by **Payconiq.**

*n&ë - centre de soins pour la faune sauvage a.s.b.l. is an association recognised as being of public utility by the grand-ducal decree of 10/01/2024.*

## DONATIONS



Thank you very much in advance for your help!

## How can I become a member?

If you too would like to become a member of our association, send us **an e-mail** to **centredesoins@ne-cds.lu** or **fill in our online form on our website [www.centredesoins.lu](http://www.centredesoins.lu)**.

CLICK HERE FOR MORE INFO AND THE ONLINE FORM







## OUR PARTNERS



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Agriculture,  
de l'Alimentation et de la Viticulture



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Environnement, du Climat  
et de la Biodiversité

Fonds pour la protection  
de l'environnement



**DIDDELENG**  
VILLE DE DUDELANGE



Centre de soins pour la faune sauvage  
49 rue de la forêt L- 3471 Dudelange

Tel.: +352 26 51 39 90  
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